National Testing Laboratories, Ltd
1-800-H2O-TEST / 800-458-3330
www.ntllabs.com / www.watercheck.com
email: ntlsales@ntllabs.com

Problem Check Test

Sampling Instructions

Please read all of the instructions before starting.

1 - Freeze Ice Pack

After the blue ice pack has been in your freezer for at least 8 hours, you can collect your water sample from an appropriate water faucet or spigot. If the spout has a strainer or aerator, remove it prior to sampling



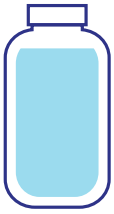
2 - Fill Samples

Samples must be shipped the same day they are collected via guaranteed next day delivery and must be collected after 1:00 p.m. EST to minimize time in transit. Do not collect and/ or ship your samples on a Friday, Saturday, Sunday, or the day before a National Holiday.



Fill all of the bottles, without rinsing as they may contain preservative necessary to ensure accurate results.

Bottle 1 - Fill the larger plastic bottle to the shoulder and replace the cap securely.



Bottles 2 - The small vial is the sample collection container for the Iron Bacteria. Before filling this bottle,disinfect the spigot using alcohol or flame (if metal). If you suspect methane in your water do notuse flame. Uncap vial just before collecting the sample and fill the vial to the fill line located justbelow the threads. Cap securely taking care not to touch the inside of the cap or vial. Return to thecooler when completed.



3A - Complete Lab Form

Complete the enclosed lab form, making sure to indicate the collection date and time you sampled, type of water, and sample identification (e.g. kitchen sink, well head,etc.) Return the blue ice pack to the kit and place the kit back in the cardboard box with the completed lab form.



3B - Ship Kit

Make arrangements to ship the kit by guaranteed next day delivery [or drop the kit off at our laboratory within 24 hours of collection, Monday to Friday, 8:30 am to 5:00 pm] to the following address:

National Testing Laboratories
556 South Mansfield Street
Ypsilanti, MI 48197

If we do not receive your sample within 24 hours of sample collection or if you have not provided the date and time of collection, the bacteria results will be marked INVALID!

Save Money on Overnight Shipping!

Take advantage of drastically reduced overnight shipping rates by purchasing United Parcel Service labels from National Testing Laboratories.

Call for details at:
800-458-3330.

NOTE: Testing & reporting takes approximately 5-10 business days. Heavily contaminated samples may take longer to process. Turnaround time can vary due to laboratory volume. Results will be emailed upon completion.

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The lab reserves the right to reject water samples that appear to be excessively contaminated as they may cause potential damage to laboratory equipment.